

# Are you trying to help a member? Do you have questions? Do you know who to call?

As UBRs and Chairs, you are priceless when it comes to helping members get questions answered and issues resolved. We want you to have all the resources you need, when you need them.

If you have any questions or want help with providing solutions, you have options.

Product	Your personal hotline number	Days and hours
<b>Medicare plans</b>		
<b>Traditional Care Network</b>	1-800-348-6559	8 a.m. to 8 p.m. Monday through Friday
<b>Medicare Advantage</b> (AL, FL, IN, MI, MO, TN only)	1-855-232-7648	8 a.m. to 5 p.m. Monday through Friday
<b>Blue Care Network Advantage</b> (Michigan only)	1-877-465-5120	8 a.m. to 5:30 p.m. Monday through Friday
<b>Non-Medicare plans</b>		
<b>Enhanced Care PPO</b>	1-866-507-2850	8 a.m. to 8 p.m. Monday through Friday
<b>Blue Care Network</b> (Michigan only)	1-877-465-5120	8 a.m. to 5:30 p.m. Monday through Friday

All times are Eastern Standard Time



UAW RETIREE  
Medical Benefits Trust

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